

## CURRICULUM VITAE

### DEMOGRAPHIC INFORMATION

#### Current Appointments:

University: Assistant Professor of Medicine, Johns Hopkins University School of Medicine

Hospital: Division of General Internal Medicine, Johns Hopkins Bayview Medical Center  
Assistant Program Director, Residency in Internal Medicine, Johns Hopkins Bayview Medical Center

Work Address: Division of General Internal Medicine, Johns Hopkins Bayview Medical Center, Mason Lord Building Center Tower, 5200 Eastern Avenue, Suite 2300, Baltimore, MD 21224

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E-mail: [neda@jhmi.edu](mailto:neda@jhmi.edu)

#### Education and Training:

<b>Degree and Year</b>	<b>Institution and Discipline</b>
Bachelor of Arts 1992-1996	Harvard University, Harvard-Radcliffe College Social Studies, <i>magna cum laude</i>
Doctor of Medicine 1996-2000	Harvard Medical School Medicine
Internship / Residency 2000-2003	University of California, San Francisco (UCSF) Internal Medicine, Primary Care Residency Program
Fellowship 2004 – present	Johns Hopkins University School of Medicine General Internal Medicine, Clinician-Educator Track
Faculty Development 2004-2005	Johns Hopkins Faculty Development Program Teaching Skills and Curriculum Development Workshops
Masters, Public Health 2005 – 2007	Johns Hopkins Bloomberg School of Public Health Masters in Public Health
Faculty Development 2006 – present	Facilitator-in-Training Program (Mentor: William Branch, Emory University) American Academy on Communication in Healthcare

#### Professional Experience:

<b>Dates</b>	<b>Position and Institution</b>
2003 – 2004	Chief Resident, UCSF Department of Medicine, UCSF Medical Center

2004 – 2007

Fellow, Department of Medicine, Johns Hopkins University School of Medicine

## **RESEARCH ACTIVITIES**

### **Publications:**

#### ***Peer Reviewed Articles***

Ratanawongsa N, Teherani A, Hauer KE. “Third-Year Medical Students’ Experiences with Dying Patients during the Internal Medicine Clerkship: A Qualitative Study of the Informal Curriculum.” *Academic Medicine* 2005 Jul; 80(7): 641-7.

Ratanawongsa N, Kern DE, Barker LR. “Promoting Humanistic Care in the Housestaff Continuity Clinic.” *Medical Education* 2005 Nov; 39(11): 1165-6.

Ratanawongsa N, Bolen S, Howell EE, Kern DE, Sisson SD, Larriviere D. “Residents’ Perceptions of Professionalism in Training and Practice: Barriers, Promoters, and Duty Hour Requirements.” *J Gen Intern Med* 2006 Jul; 21(7): 758-763.

Ratanawongsa N, Wright, SM, Carrese JA. “Well-Being During Residency: A Time for Temporary Imbalance?” *Medical Education* 2007 Mar; 41(3):273-80.

Ratanawongsa N, Howell EE, Wright SM. “What Motivates Physicians Throughout Their Careers in Medicine?” *Comprehensive Therapy* 2006 Fall; 32(4): 210-217.

#### ***Peer Reviewed Reports***

Marinopoulos SS, Dorman T, Ratanawongsa N, Wilson LM, Ashar BH, Magaziner JL, Miller RG, Thomas PA, Prokopowicz GP, Qayyum R, Bass EB. Effectiveness of Continuing Medical Education. Evidence Report/Technology Assessment No. 149 (Prepared by the Johns Hopkins Evidence-based Practice Center, under Contract No. 290-02-0018.) AHRQ Publication No. 07-E006. Rockville, MD: Agency for Healthcare Research and Quality. January 2007.

#### ***Peer Reviewed Communications***

Ratanawongsa N, Wright SM, Levine RB. “Association between higher mental well-being and residents’ capacity for empathy. *J Gen Intern Med* 2006 Apr; 21(4):401-2.

#### ***Plenary Presentations***

Ratanawongsa N, Lattimer L, Bediako SM, Haywood C, Lanzkron S, Duggan P.S., Hill P, Powe NR, Beach MC. “Attitudes of health care providers towards sickle cell patients with vaso-occlusive crisis.” 2007 35th Anniversary of the National Sickle Cell Disease Program (National Heart Lung and Blood Institute, National Institutes of Health & the Sickle Cell Disease Association of America, Inc), Washington, D.C.

#### ***Oral Presentations***

Ratanawongsa N, Carrese JA, Wright, SM. “Resident Well-Being: Consequences for Patient Relationships, Colleague Interactions, Performance, and Motivation.” 2006 American Academy on Communication in Healthcare Research Forum, Atlanta, GA.

Ratanawongsa N, Wright, SM, Carrese JA. “Well-Being During Residency: A Time for Temporary Imbalance?” 2006 American Academy on Communication in Healthcare Research Forum, Atlanta, GA.

Ratanawongsa N, Roter D, Bone LR, Carson KA, Miller E, Barr MS, Levine DM, Cooper LA. “Physicians with higher stress have interactions characterized by greater rapport-building by patients.” 2007 American Academy on Communication in Healthcare Research Forum: International Conference on Communication in Healthcare, Charleston, SC.

***Poster Presentations***

Ratanawongsa N, Teherani A, Hauer KE. “Experiences with Death and Dying During the Third Year Medicine Clerkship.” 2003 Society of General Internal Medicine National Meeting, Vancouver, Canada.

Ratanawongsa N, Wright, SM, Carrese JA. “Well-Being During Residency: A Time for Temporary Imbalance?”

- 2006 Johns Hopkins School of Medicine Medical Education Symposium, Baltimore, MD.
- 2006 Society of General Internal Medicine National Meeting, Los Angeles, CA.
- 2006 AMA/CMA International Conference on Physician Health, Ottawa, Ontario, Canada.

Ratanawongsa N, Carrese JA, Wright, SM. “Resident Well-Being: Consequences for Patient Relationships, Colleague Interactions, Performance, and Motivation.”

- 2006 Johns Hopkins School of Medicine Medical Education Symposium, Baltimore, MD.
- 2006 Society of General Internal Medicine National Meeting, Los Angeles, CA.
- 2006 AMA/CMA International Conference on Physician Health, Ottawa, Ontario, Canada.

Ratanawongsa N, Thomas PA, Marinopoulos SS, Dorman T, Wilson LM, Ashar BH, Magaziner JL, Miller RG, Prokopowicz GP, Qayyum R, Bass EB. “Validity and Reliability of Methods for Evaluating Continuing Medical Education: A Systematic Review.”

- 2007 Society of General Internal Medicine National Meeting, Toronto, Ontario, Canada.

***Other Completed Research***

Ratanawongsa N. “Provider Frustration: Understanding the Contextual Barriers to Implementing Domestic Violence Assessment and Intervention Strategies in Prenatal Care.” Harvard University, Department of Social Studies, 1996.

**Extramural Sponsorship:**

***Grants***

2006 – present	National Research Service Award, Grant #T32HP10025, Principal Investigator: Daniel E. Ford. Provides fellowship salary, research, and tuition support.
2006 – present	The Osler Center for Clinical Excellence at Johns Hopkins, Small Research Grant, “Challenges and Rewards in Patient-Provider Relationships.” With Drs. Joe Carrese and Scott Wright. Total budget: \$5940.
2004-2006	Health Resources and Services Administration, Grant #5 D55HP00049-05-00, Principal Investigator: L. Randol Barker. Provided fellowship salary, research, and tuition support.
2004-2006	The Osler Center for Clinical Excellence at Johns Hopkins, Small Research Grant, “A Qualitative Study of Resident Well-Being.” With Drs. Joe Carrese and Scott Wright. Total budget: \$4025.

## EDUCATIONAL ACTIVITIES

### Teaching:

<b>Learners and Dates</b>	<b>Course</b>	<b>Role</b>
<i>Classroom-type Instruction</i>		
Medical Students 1999-2000	Patient-Doctor 2, Harvard Medical School	Teaching Assistant
Housestaff and Medical Students 2003-2004	Moffitt-Long Hospital, Internal Medicine, University of California, San Francisco	Chief Resident
Medical Students Spring 2006	Physician and Society 2, Johns Hopkins School of Medicine	Instructor
Housestaff and Medical Students 2004 – present	Harbor Hospital Inpatient Medicine Service, Baltimore, MD	Teaching Attending
Housestaff 2004 – present	Evidence-Based Medicine	Instructor
Medical Students 2004 – present	Healer’s Art, Johns Hopkins School of Medicine	Instructor
Housestaff 2004 – present	Medicine-Psychiatry Rotation Breaking Bad News and Advanced Care Planning	Instructor
<i>Clinical Instruction</i>		
Medical Students 2001-2004	Longitudinal Clinical Experience, Mount Zion General Medicine Clinic, UCSF	Clinic Preceptor
Housestaff and Medical Students 2003-2004	Moffitt-Long Hospital, Internal Medicine, UCSF	Chief Resident Supervising Attending
Housestaff 2004-2005	Medical Housestaff Practice, Johns Hopkins Bayview Medical Center	Clinic Preceptor
Housestaff and Medical Students 2004-present	Inpatient Medicine Service, Johns Hopkins Bayview Medical Center	Supervising Attending
Medical Staff 2004-present	Advanced Cardiac Life Support	ACLS Instructor

## CLINICAL ACTIVITIES



August 2007 – present    Assistant Program Director, Residency in Internal Medicine, Johns Hopkins Bayview Medical Center

**Professional Societies:**

American College of Physicians, Associate, 2001 – present

Society of General Internal Medicine, Associate, 2002 – present

- Associate Representative, SGIM National Council, 2006 – present

American Academy on Physician and Patient, 2004 – present

- Facilitator-in-Training Program Committee, 2007 – present

**Conference Organizer:**

2007 National Meeting of the Society of General Internal Medicine

- Co-Chair, Society of General Internal Medicine Mentoring Committee, 2006 – 2007
- Member, Program Committee for 2007 Annual Program Committee, 2006 – 2007

**Journal Manuscript Reviewer:**

Mayo Clinic Proceedings

Journal of General Internal Medicine

Journal of Clinical Anesthesia

**Other Leadership Experience:**

1997-1998	Co-Director and Co-Writer, "Back to the Suture," second-year musical spoof, Harvard Medical School.
Spring 2000	Commencement Coordinator and Moderator, Harvard Medical School.
2005 – 2006	Educational Conference Coordinator, Johns Hopkins General Internal Medicine Fellowship
2007-present	David M. Levine Mentoring Award selection committee, Department of Medicine, Johns Hopkins University School of Medicine

**Honors and Awards:**

1998                            Aesculapian Club Inductee, Harvard Medical School